

# Understanding your merchant statement

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Where the common fees sit on a merchant statement. This is a generic, illustrative example — not a real statement, and the figures below are made up to show the layout only.

**Card turnover / total sales**

The total value of card payments processed in the period (example: \$50,000).

**Merchant service fee (MSF)**

The percentage charged on card turnover. It may be shown blended, or split by card type.

**Per-transaction fee**

A fixed amount charged on each transaction, separate from the percentage (example: \$0.10 each).

**Interchange & scheme fees**

On interchange-linked (cost-plus) statements, the wholesale costs appear as their own lines beneath your margin.

**Terminal rental**

A fixed monthly charge for hardware, separate from processing (example: \$30/month).

**Monthly & minimum fees**

Account fees, or a minimum monthly charge applied if your processing is below a threshold.

**GST**

How GST is shown on your fees — statements are commonly GST-inclusive.

**Effective rate**

Total card fees divided by card turnover for the period — the single number that lets you compare like for like.

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Example figures are illustrative only and do not reflect any real provider or account.